



Privacy Statement

Sylvia Dokter, located at Retorno del Rey, 77500 Cancun, Mexico, is responsible for the processing of personal data as shown in this privacy statement.

Contact details:

<https://sylviadokter.com>

Sylvia Dokter is the Data Protection Officer of Sylviadokter.com. She can be reached via info@sylviadokter.com

Personal data that we process

Sylvia Dokter processes your personal data because you use our services and / or because you provide them yourself.

Below is an overview of the personal data we process:

- First and last name
- Date of birth
- Address data
- Phone number
- E-mail address

Special and / or sensitive personal data that we process.

Our website and / or service does not intend to collect data about website visitors who are younger than 16 years. Unless they have permission from parents or guardians. However, we can not check if a visitor is older than 16. We encourage parents to be involved in the online activities of their children, in order to prevent data about children being collected without parental consent. If you are convinced that we have collected personal information about a minor without this consent, please contact us via info@sylviadokter.com and we will delete this information.

For what purpose and on what basis we process personal data

Sylvia Dokter processes your personal data for the following purposes:

- Sending our newsletter and / or advertising brochure
- To call or e-mail you to connect with you regarding scheduled sessions
- To deliver goods and services to you
- Sylvia Dokter analyzes your reactions on the website in order to improve the website and to tailor the range of products and services to your preferences.



How long we store personal data

Sylvia Dokter does not store your personal data for longer than is strictly necessary to achieve the goals for which your data is collected. We use your data as long as you use our services and newsletter and until you unsubscribe from our list.

Sharing personal data with third parties

Sylvia Dokter provides exclusively to third parties only if this is necessary for the execution of our agreement with you or to comply with a legal obligation.

Cookies, or similar techniques, that we use

Sylvia Dokter only uses technical and functional cookies. And analytical cookies that do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are necessary for the technical operation of the website and your ease of use. They ensure that the website works properly and remember, for example, your preferences. We can also optimize our website with this. You can opt out of cookies by setting your internet browser so that it does not store cookies anymore. In addition, you can also delete all information previously saved via the settings of your browser.

View, modify or delete data

You have the right to view, correct or delete your personal data. In addition, you have the right to withdraw your consent to the data processing or to object to the processing of your personal data by Sylvia Dokter and you have the right to data portability. This means that you can submit a request to us to send the personal information we have in your computer file to you or another organization mentioned by you.

You can send a request for access, correction, deletion, data transfer of your personal data or request for withdrawal of your consent or objection to the processing of your personal data to info@sylviadokter.com.

To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond as quickly as possible, but within four weeks, at your request.



Sylvia Dokter also wishes to point out that you have the opportunity to submit a complaint to the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect personal data

Sylvia Dokter takes the protection of your data seriously and takes appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you have the impression that your data is not secure or that there are indications of misuse, please contact our customer service or via info@sylviadokter.com